

Refund Policy

Refunds of deposits and fees paid are available from Dicky Beach Family Holiday Park under certain circumstances:

Peak and Shoulder Period Bookings:

Where at least 28 days notice of full cancellation has been given, deposits or prepayments will be refunded with the following options:

- Option A: Full credit of deposit or prepayment to a future booking (to be used within 12 months).
- Option B: Refund of deposit or prepayment less \$20.00 administration fee for cash or credit card refunds. \$50.00 administration fee for cheque refunds.

NOTE: If less than 28 days notice is given no refund is applicable.

Off Peak Period Bookings:

Where 7 days notice is given deposits or prepayments will be refunded with the following options:

- Option A: Full credit of deposit or prepayment to a future booking (to be used within 12 months).
- Option B: Refund of deposit or prepayment less \$20.00 administration fee for cash or credit card refunds. \$50.00 administration fee for cheque refunds.